

Onboarding With Möbius

The team here at DigitalEd is passionate about the institutions we work with. We are proud of our Customer Success team and our thorough onboarding, which has helped maintain an industry leading 90%+ customer retention rate.

The onboarding process can take roughly 4-6 weeks.

Start

Möbius will be setup for you in a few days and you'll get access at the same time.



Launch Meeting

We'll ensure that we understand what you need from Möbius to be successful, and will share with you a **detailed onboarding plan** that helps you get to where you need to be.



Integration

We'll work with your team to ensure Möbius is **successfully integrated** into your tech ecosystem.



Targeted Training

We'll train you up on how to **create** your Möbius course and how to **administer** it.



Feedback

We'll work closely with you during onboarding.



Ongoing Support

We'll always be here if you need us after onboarding.



DigitalEd believes in meeting students where they are and guiding them at a self-defined pace.

During onboarding we will listen to your needs and support your team in the way that makes sense for you.